

Mailbox Replacement Policy - Damaged Mailboxes

Please note: This policy only applies to residents who reside on town roads. If you reside on a County or State road, you must contact the County Highway Department or NYS DOT.

As a courtesy to our residents, if your mailbox is damaged by a Town of Stony Point snowplow, the town will replace and install a new mailbox and post. The replacement mailbox will be a conventional United States Postal Service-approved, metal curbside mailbox mounted directly on top of a four-inch-by-four-inch wood post, regardless of the type, style, or actual cost of the damaged curbside mailbox. This replacement and installation will only be provided upon investigation by the Town of Stony Point Highway Department that results in satisfactory evidence that the curbside mailbox and post have sustained damage due to snow removal efforts.

Installation of the curbside mailbox and post will be completed, weather permitting, but in no instance shall a curbside mailbox and post be installed in frozen ground. This policy is applicable only to curbside mailbox damage claims and shall not apply to any other claims including, but not limited to, claims involving structures and equipment placed above or below grade in the right of way.

Questions & Claims

If you have any questions regarding this policy or if you would like to file a mailbox damage claim, please contact the Highway Department at (845) 786-2300.